

LAW OFFICES OF
CARROLL & ASSOCIATES
SOLICITORS & ATTORNEYS

19 April 2005

DRAFT

Mr Steve Picton
Chief Executive Officer
CardCall Pty Limited
PO Box 452
ROBINA, QLD 4226

Dear Sir,

RE: HEALTH RISK

We are the solicitors who have been instructed to act on behalf of Shane Dowling, an employed Corporate Sales Executive of your organisation. Our client has informed us that in the course of his work he has had to handle and has had exposure to toxic and dangerous flags. He alleges that he has brought this unacceptable dealing to your attention but nothing has been done to remove the problem.

Our client further instructs us that the chemical fumes which emanate from the flags present a serious health risk. If that is the case, then the existence of the contaminated new CardCall flags present a breach of the workplace health and safety laws. A copy of Mr Dowling's memorandum to you of 13 April 2005 has been provided to us.

In the light of the above, would you kindly confirm what action, if any, your organisation has taken to remove/recall the said flags? In the event that we do not receive a response from you within seven (7) days of today's date, we have instructions to take the matter to the appropriate authorities without further notice to you.

Should you wish to discuss the matter please do not hesitate to telephone the writer.

Yours faithfully,

CARROLL & ASSOCIATES

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Your ref:

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