

WSMS Complaint Report - 1-92/13

TRIM

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| File Number: | 2005/000436 | File Copy: | |
| Document Number: | D05/024317 | Copy Location: | 00004 |
| Location: | McGrath Cherie - Active | | |

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|---------------------------|--|-----------------------|----------------|
| Reference Details | | | |
| Reference Number: | 1-92713 | Entered By: | Liesel Trotter |
| How Received: | Phone | Status: | Complete |
| Date Received: | 12/05/2005 | Action Status: | |
| Managing Unit: | Consumer & Business Services Team - CABS | | |
| Allocated Officer: | McKean Belinda - Active | | |

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| Categorisation | | | |
| Type of Complaint: | OH & S | Industry Type: | Consumer & Business Services |
| Nature of Complaint: | | Category: | Complaint |
| Legislation: | OHS | | |

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|---------------------------|--------------------------------------|
| Acknowledgment | |
| Receiving Unit: | RWTS Team - RWTS Transport & Storage |
| Acknowledged By: | |
| Date Acknowledged: | |

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| Workers Compensation | |
| Policy Number: | |
| Claim Number: | |

Narrative

Previous Party Against: CARDCALL PTY LTD

CardCall Pty Ltd (A division of Telecorp)

CardCall not found in INSITE, Telecorp details found:
ANSZIC: 7120 Telecommunication Services
ABN: 84 091 707 970

NSW Workplace Address:
Level 24
AAP Building
259 George St
SYDNEY NSW 2000

Issues Raised:

1. CardCall is requiring their employees to carry flags emitting toxic fumes in their vehicles and handle them in the course of their work. The complainant has gone to some length to establish that the fumes from the flags have severe health risks (such as containing 'Isophorone' at 704Mg/m², with an MSDS stating peak limitation should be: 28mg/m³ TWA) and has informed the company of such. They have not taken any action to respond to the safety issue that he has raised.

The complainant has sent copies of reports and letters to me. To the allocated inspector: Please contact L.Trotter for a copy of these.

Complainant called and was put through to RWTS duty phone on 11 April 05. The complainant kept the phone number I provided to him, and now that he has exhausted all avenues within the company to have the issue resolved, he requests that WCA look into this issue. He works from his home and car as a merchandise sales person.