



Ref: 2005/000893-02  
CEO01360/05

00290 

Mr Anil Sharma  
General Counsel  
Telecorp Limited  
PO Box N574  
Grosvenor Place  
SYDNEY NSW 2000

12 OCT 2005

Dear Mr Sharma

I refer to your letter requesting testing of promotional flags by WorkCover following an Interim Order handed down in the Industrial Relations Commission in August this year. I apologise for the delay in WorkCover's response.

As you are aware, WorkCover investigated a complaint about the safe use of promotional flags by Card Call Pty Ltd. During the course of its investigation, WorkCover issued CardCall with three Improvement Notices for not having an occupational health and safety consultative process, not providing first aid facilities for employees, and failing to implement arrangements for sales representatives in the event of an emergency.

WorkCover also obtained an analysis report of these flags provided by Queensland Health Scientific Services. On review of the report, WorkCover determined that the analysis technique used was not reflective of the actual work situation and did not give a definitive result on exposure levels for employees working with these flags. With the information provided, WorkCover was not able to establish that there was a risk to employees.

I understand from your letter that these flags are no longer in use and as such, WorkCover does not see the need to conduct scientific testing. However, should CardCall reintroduce the use of these flags in New South Wales, WorkCover would request that CardCall:

- undertake a risk assessment of the use and handling of these flags;
- obtain Material Safety Data Sheets on any hazardous substances; and
- provide a Safe Work Method Statement developed in consultation with its employees.

Should you have any further queries regarding this issue, please contact Ms Usha St George, State Coordinator of WorkCover's Chemical Exposure Unit, by telephone on 4321 5191.

I trust that this information is of assistance.

Yours sincerely



John Watson  
General Manager – OHS

WorkCover. **Watching out for you.**