

9. Aug. 2013 10:14

Asmar MFI-9

No. 3153 P. 1

①

# StV

**ATT: Ms Asmar**

9<sup>th</sup> August 2013

Ms. Diana Asmar  
Secretary  
Health Workers Union

PO Box 2900  
Fitzroy Victoria 3065 Australia  
Telephone 03 9288 2211  
[www.svhm.org.au](http://www.svhm.org.au)

Dear Ms. Asmar,

**Re: Meeting Request**

St. Vincent's Hospital  
(Melbourne) Limited  
Incorporating:  
Caritas Christi Hospice  
St. George's Health Service  
Prague House

ABN 22 052 110 755

I am writing to request a meeting with yourself, the sub-branch at St. Vincent's Hospital and its delegates as soon as possible.

I have previously requested a meeting on the 27<sup>th</sup> July through your office, however no confirmation of a date was provided.

I would be grateful if you could reply to me at your earliest convenience to arrange a suitable date on 9288 4709.

Kind regards,

Sub Branch Members  
From - St Vincent's Hospital Melbourne.



**St Vincent's**

Continuing the Mission of  
the Sisters of Charity

②

Att: Ms D. Asmar

2 August 2013

Ms. Diana Asmar  
Secretary  
Health Workers Union

Dear Ms. Asmar,

**Re: Formal Letter of Complaint**

We, the St Vincent's Sub Branch are writing to you to express our dissatisfaction with the state of the union office since you have been elected secretary.

We previously had monthly sub branch meetings with our union organizer and monthly consultative meeting with St Vincent's management and human resources, since November these meeting have not taken place. These meetings are vital for the members at St Vincent's hospital as it allows us to resolve problems in a timely manner. As a result issues are not being dealt with effectively, if at all.

We have seen several different teams lead this union and it is with this knowledge that we can confidently say that this leadership is the most ineffective and disorganized team. Simple task such as returning phone calls and attending a meetings is not occurring. I have documented several of the attempts made by members of this sub branch to contact yourself or staff from the union office.

- 
- ☑ 24<sup>th</sup> of April I rang the office and left a message for the organiser to get back to me
  - ☑ 25<sup>th</sup> of April tried again
  - ☑ 29<sup>th</sup> of April rang office and left message for Rob McGiven
  - ☑ 30<sup>th</sup> of April spoke to Rob
  - ☑ 2<sup>nd</sup> of May rang office to try and contact Nick and Rob
  - ☑ 14<sup>th</sup> of May rang Rob to organise to speak to Jane to organise a delegates meeting for 21<sup>st</sup> of May. Jane asked Melissa to chair the meeting and gave details.
  - ☑ 23<sup>rd</sup> of May Melissa spoke to Jane to give her all the delegate issues and asked Jane to organise a meeting with HR
  - ☑ 31<sup>st</sup> of May Melissa rang Jane to clarify when the meeting was to take place. Melissa also spoke to Rob told him that we are not getting the service from the union as we should be. Rob promised Melissa he would fix this problem.

3

Att: Ms D Asmar

- ☑ 11<sup>th</sup> of June delegates meeting took place issues were raised and Jane said she had booked a meeting with HR for 18<sup>th</sup> of June.
- ☑ On the 18 June Jane did not turn up at the meeting, we called her and she said that she cancelled the meeting the day before at 5:57pm via email (as you know we do not have a computer on our trolleys). We spoke to Jane and she said that HR had no people available to attend the meeting and she said she will organise one as soon as possible
- ☑ On the 25<sup>th</sup> June I rang Jane left a message to ask her when the consultative meeting will take place, she never called back
- ☑ On the 28<sup>th</sup> rang her again
- ☑ On the 28<sup>th</sup> called Rob. Rob must have spoken to her so Jane rang back
- ☑ 2<sup>nd</sup> of July delegates meeting scheduled, Jane did not turn up. Rang office nobody knew where she was. The receptionist promised to give all complaints to Rob
- ☑ 4<sup>th</sup> of July Melissa spoke to the receptionist, frustrated and angry about how the union was not responding and asked for Rob to call her back and he never did

---

9<sup>th</sup> of July, Jane rang Melissa at 9am and asked to meet the delegates on that day but Melissa said to her that she is 1 week late. Jane's response was that she made a mistake. Melissa asked her why she does not return phone calls, her answer was that she has no time, she is too busy. This is the same response that other delegates have been getting from her when they try to contact her.

Since you became secretary we have only seen you once over an 8-month period, you have broken many promises and have not assisted our members. Must I remind you that it is the union members who pay your wage and that this type of service is unacceptable.

We require a meeting to be set up immediately to address these concerns raised.

Regards,

The St Vincent's Sub Branch

Ronald Nardoo  
RNO

M. Nenodovic  
MEM ZIGOURIS

Peter Broomie

Joe Donato

Joe Doyle

Yanira Sordo Carrillo  
(PHARMACY TECH)

CHRIS PAVLOVSKI

Stavros

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 12:43 PM  
**To:** Hala Salem  
**Subject:** FW: Organiser for Australian Red Cross Blood Service  
**Importance:** High

**From:** Rob Mccubbin  
**Sent:** Friday, 5 July 2013 2:41 PM  
**To:** Jayne Govan  
**Subject:** FW: Organiser for Australian Red Cross Blood Service  
**Importance:** High

**From:** Condie, Anne (VIC) [<mailto:ACondie@redcrossblood.org.au>]  
**Sent:** Thursday, 4 July 2013 3:59 PM  
**To:** Rob Mccubbin  
**Cc:** Thompson, Denise (VIC); Sparke, Leslee (VIC); Gonzalez, Silvia (VIC); McCarthy, John (VIC)  
**Subject:** RE: Organiser for Australian Red Cross Blood Service  
**Importance:** High

Hi Rob,  
We have been trying to make contact with an organiser for more than a week regarding an urgent matter at our workplace.  
Can you please make contact as soon as possible?

See email below, we have also tried to contact Diana without luck, we were told after she won the election she would visit all workplaces, to date we cannot even get a reply to our email.

Regards,  
Anne

Anne Condie  
Donor Services Vic/ Tas  
Australian Red Cross Blood Service  
100-154 Batman Street | West Melbourne | Vic | 3003  
P: +61 3 9694 0189 F: +61 3 9694 3539

**Roll up your sleeves and give blood.**  
**Call 13 14 95 or visit [donateblood.com.au](http://donateblood.com.au)**

**From:** Condie, Anne (VIC)  
**Sent:** Tuesday, 2 July 2013 3:56 PM  
**To:** 'diana.asmar@hsuvic.asn.au'  
**Cc:** Thompson, Denise (VIC); Sparke, Leslee (VIC); Gonzalez, Silvia (VIC); McCarthy, John (VIC)  
**Subject:** Organiser for Australian Red Cross Blood Service  
**Importance:** High

Hi Diana,

The Blood Service has been without a permanent organiser since the new HSU structure was introduced. We still have paying members that have no representation and we are now requiring immediate representation due to organisational changes.

As a matter of priority can we have contact with an organiser.

Regards

Anne Condie– Delegate for Branch 1

96940189

---

E-mail Disclaimer:

Any personal information in this e-mail must be handled in accordance with the provisions of the Privacy Act 1988 [Cth]. The information contained in the e-mail may be confidential and if the person receiving the e-mail is not the intended recipient they should immediately advise Australian Red Cross Blood Service by e-mail response to the Blood Service sender and then deal with the e-mail as directed by the Blood Service. The views expressed in the e-mail are those of the individual sender unless otherwise stated to be the views of the Blood Service. No warranties are provided that the e-mail is computer virus or other defect free.

Message protected by MailGuard: e-mail anti-virus, anti-spam and content filtering.  
<http://www.mailguard.com.au/mg>

[Report this message as spam](#)

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 1:33 PM  
**To:** Hala Salem  
**Subject:** FW: Union not returning my calls

**From:** YVONNE HILL DEBOER [mailto: [REDACTED]]  
**Sent:** Sunday, 19 May 2013 4:44 PM  
**To:** Diana Asmar  
**Subject:** Union not returning my calls

Good afternoon Diana,

I wish to make a complaint about your union representative Jane goven I have repeatedly tried to contact her for the entire week leaving messages either via text or voice msg by mobile and your switchboard with no response from either Jane or a union representative. I would like someone to call me at your earliest convenience in response to my issues with workplace bullying and harassment including the un authorised annual leave payment that was paid to me with out my permission.

Kind regards

Yvonne

Message protected by MailGuard: e-mail anti-virus, anti-spam and content filtering.  
<http://www.mailguard.com.au/mg>

[Report this message as spam](#)

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 1:36 PM  
**To:** Hala Salem  
**Subject:** FW:

-----Original Message-----

**From:** Stevens, Susanne (Sue) [<mailto:SStevens@phcn.vic.gov.au>]  
**Sent:** Thursday, 25 April 2013 4:29 PM  
**To:** Diana Asmar; Jayne Govan  
**Subject:**

Good morning Diana & Jayne,

Here we go again!! We need help! Jayne you promised to call Sandra Ritchie the next day after my last email, but you didn't. Messages are not being answered, either are emails. What are we paying for? Would you like to go to the supermarket and pay for groceries and not get them, well thats how this feels. That meeting that we had was on the Tuesday 26th March, nearly 5 weeks ago and nothing has happened. There is at least one clerical person ending up in tears everyday and its only getting worse. Stress leave is getting bigger by the moment, which then puts pressure on the others because we end up short staffed.

As you know we re-applied for our jobs, which most of us have held for many years, but now we have people being employed coming through the back door without even a interview. We want to know why Sandra Ritchie lost her shifts and also Deb Lunney lost 2 of hers, when they are employing others with no experience. We also want our interview papers back, have you put in to get them for us, like you promised. There were a lot of promises that were made that day at the RSL and none of them have happened. Lots of members threatening to pull out of the union and go further to make complaints, even as far as going to the media. I have said I would contact you one last time and then its out of my hands, they can do what they like. The HSU have been bad for many years and we were the understanding that was going to change, doesn't seem like it to us. We are paying fees each week and getting nothing for it. There are more and more changes going on here that we don't agree with, even as far as changing our job description and our hours. Also the bullying continues. One of our girls went to a manager to We haven't signed anything yet and don't want to until we have a discussion with someone that can help from the HSU.

Peninsula Health - Metropolitan Health Service of the Year 2007 & 2009

--

Message protected by MailGuard: e-mail anti-virus, anti-spam and content filtering.  
<http://www.mailguard.com.au>

Click here to report this message as spam:

<https://login.mailguard.com.au/report/1H1RVArupq/KShKIUx32Gt3eJtRqqfqS/1.507>

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 12:50 PM  
**To:** Hala Salem  
**Subject:** FW: ronad rutter

**From:** Abby .Pinsker  
**Sent:** Monday, 1 July 2013 3:58 PM  
**To:** Jayne Govan  
**Subject:** ronad rutter

.56 Mr Ronald Rutter  
ipa Caulfield  
Disillusioned union members  
Returned from injury  
No visit since Jaynes taken over and they don't want to be in a union.  
Don't know whats going n.  
[REDACTED]



*Abby Pinsker*


*reception*

**Health Services Union Victoria No. 1**

208–212 Park Street, South Melbourne, Victoria 3205

Telephone: **03 9341 3300** | Facsimile: **03 9341 3334**

Email: [abby.pinsker@hsuvic.asn.au](mailto:abby.pinsker@hsuvic.asn.au) | Web: [www.hsuvic.asn.au](http://www.hsuvic.asn.au)

 *Please consider the environment before printing this email*



## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 12:39 PM  
**To:** Hala Salem  
**Subject:** FW: Ryan Boek- update

**From:** Rose .Charbel  
**Sent:** Tuesday, 9 July 2013 11:36 AM  
**To:** Jayne Govan  
**Cc:** Nathan Murphy  
**Subject:** Ryan Boek- update

..32am  
Ryan Boek  
M1006545  
Spotless was working at Alfred

Jayne and Nathan –  
Unfair dismissal – haven't heard anything from anyone ?  
Nick was looking into it and now put onto Jayne

Rose Charbel

Administration  
Health Workers' Union

208–212 Park Street, South Melbourne, Victoria 3205

Telephone: 1800 331 974 | Facsimile: 03 9341 3334

Email: [rose.charbel@hsuvic.asn.au](mailto:rose.charbel@hsuvic.asn.au) | Web: [www.hsuvic.asn.au](http://www.hsuvic.asn.au)

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 12:38 PM  
**To:** Hala Salem  
**Subject:** FW: member enquiry

**From:** Fida Antoun  
**Sent:** Wednesday, 10 July 2013 12:11 PM  
**To:** Jayne Govan  
**Subject:** member enquiry

Jayne,

One of the members at **Towergrange & Bellview** Residential Aged Care Services, his name is **Noel Marshall** (M2150130) has just called. He said that he hasn't seen anyone from the Union at his workplace from than 8 months ago... and he needs to speak with his Union Rep.

So can you please give him a call on [REDACTED]

Regards,



*Fida Antoun*  
*Administration*

**Health Services Union Victoria No. 1**

208–212 Park Street, South Melbourne, Victoria 3205

Telephone: 03 9341 3312 | Facsimile: 03 9341 3334

Email: [fida.antoun@hsuvic.asn.au](mailto:fida.antoun@hsuvic.asn.au) | Web: [www.hsuvic.asn.au](http://www.hsuvic.asn.au)

 Please consider the environment before printing this email

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 12:33 PM  
**To:** Hala Salem  
**Subject:** FW: Outstanding issues at the Albert Road Clinic

**From:** Jacob, Jennifer [<mailto:jacobj@ramsayhealth.com.au>]  
**Sent:** Thursday, 11 July 2013 2:27 PM  
**To:** Jayne Govan  
**Cc:** Gardiner, Helen; Lind, Damien  
**Subject:** FW: Outstanding issues at the Albert Road Clinic

Jayne,

I have just left a message on your mobile regarding contacting me so you could up date us on our ongoing situation at the Albert Road Clinic. Below is my earlier email sent on the 3<sup>rd</sup> July 2013 stating our situation.

We would appreciate if you could please contact us at your earliest convenience?

Thank you

Jennifer Jacob | Medical Secretary to Dr Glenn J Sutcliffe, Psychogeriatrician

Albert Road Clinic  
31-33 Albert Road, Melbourne VIC 3004  
t: 03 9256 8377 | f: 03 9279 3556  
e: [jacobj@ramsayhealth.com.au](mailto:jacobj@ramsayhealth.com.au) | w: [www.albertroadclinic.com.au](http://www.albertroadclinic.com.au)



RAMSAY MENTAL HEALTH

people caring for people



Ramsay Health Care is an environmentally responsible corporation, please consider the environment before printing this email.

---

**From:** Jacob, Jennifer  
**Sent:** Wednesday, 3 July 2013 11:49 AM  
**To:** 'Jayne Govan'  
**Cc:** Lind, Damien; Devey, Kim; Gardiner, Helen  
**Subject:** Outstanding issues at the Albert Road Clinic  
**Importance:** High

Dear Jayne,

We members at the Albert Road Clinic were advised by Moira on the that you are now the Organiser to contact regarding are outstanding issues at the Albert Road Clinic. I was wondering if you could advise us as to where you are with the issue of our back pay. Moira said that she will update you on this matter.

Could please advice at your earliest?

Thank you

Jennifer Jacob | Medical Secretary to Dr Glenn J Sutcliffe, Psychogeriatrician

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 12:32 PM  
**To:** Hala Salem  
**Subject:** FW: dorothy goodfellow urgent

**From:** Abby .Pinskier  
**Sent:** Thursday, 11 July 2013 3:41 PM  
**To:** Jayne Govan  
**Subject:** RE: dorothy goodfellow urgent

Thanks Jayne

**From:** Jayne Govan  
**Sent:** Thursday, 11 July 2013 3:41 PM  
**To:** Abby .Pinskier  
**Subject:** Re: dorothy goodfellow urgent

Shall call her after 4

Sent from my GT-I9305T on the Telstra 4G network

----- Original message -----

**From:** "Abby .Pinskier" <[Abby.Pinskier@hsuVIC.asn.au](mailto:Abby.Pinskier@hsuVIC.asn.au)>  
**Date:**  
**To:** Jayne Govan <[Jayne.Govan@hsuVIC.asn.au](mailto:Jayne.Govan@hsuVIC.asn.au)>, Rob Mccubbin <[Rob.Mccubbin@hsuVIC.asn.au](mailto:Rob.Mccubbin@hsuVIC.asn.au)>  
**Subject:** dorothy goodfellow urgent

Dorothy Goodfellow  
Unhappy because union hasn't called her back  
Gp wants her on work related stress  
Company has informed her OHS rep will see her on Monday  
Feeling distressed with union  
Pathology healthscope at Gribbles. Seeing a psychologist at 3 – unavailable till 3 and 4 pm.  
Pyshc ordered by GP in relation to work situation

[REDACTED]



Health Services Union  
Victorian Branch

Abby Pinskier

Reception

Health Services Union Victoria No. 1

208–212 Park Street, South Melbourne, Victoria 3205

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 12:32 PM  
**To:** Hala Salem  
**Subject:** FW: Erica Hume URGENT PLEASE DEAL WITH ASAP

**From:** Abby .Pinskier  
**Sent:** Thursday, 11 July 2013 4:15 PM  
**To:** Nathan Murphy; Jayne Govan  
**Subject:** FW: Erica Hume URGENT PLEASE DEAL WITH ASAP

Hi Nathan – I sent this to you 3 weeks ago and she hasn't heard from you? Please reply ASAP  
yne – Erica says you haven't returned her calls?

Thanks  
abby

**From:** Abby .Pinskier  
**Sent:** Wednesday, 19 June 2013 3:40 PM  
**To:** Nathan Murphy  
**Subject:** Erica Hume

Erica Hume. [REDACTED]  
Wants Nathan to call her  
He never rung her back about Fair Work Australia case?



*Abby Pinskier*

*Reception*

**Health Services Union Victoria No. 1**

208–212 Park Street, South Melbourne, Victoria 3205

Telephone: **03 9341 3327** | Facsimile: **03 9341 3334**

Email: [abby.pinskier@hsuvic.asn.au](mailto:abby.pinskier@hsuvic.asn.au) | Web: [www.hsuvic.asn.au](http://www.hsuvic.asn.au)

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 12:29 PM  
**To:** Hala Salem  
**Subject:** FW: Update on what is happening with my claim against Monash Health IT.

**From:** Anders Ljungkvist [mailto:[andersmail@optusnet.com.au](mailto:andersmail@optusnet.com.au)]  
**Sent:** Monday, 15 July 2013 11:40 AM  
**To:** Jayne Govan; Nathan Murphy  
**Subject:** Update on what is happening with my claim against Monash Health IT. /

Good morning Jayne and Nathan,

I find the lack of communication from my Union very frustrating. Can the HSU help me?  
A simple yes or no answer will suffice.

Kind regards,

Anders Ljungkvist  
HSU member for 8 years, member no. 3008195

Telephone: 03 850 37407  
Mobile phone: [REDACTED]

Message protected by MailGuard: e-mail anti-virus, anti-spam and content filtering.  
<http://www.mailguard.com.au/mg>

[Report this message as spam](#)

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 12:39 PM  
**To:** Hala Salem  
**Subject:** FW: Unresolved issues

**From:** Sue Hay [mailto:Sue.Hay@southernhealth.org.au]  
**Sent:** Tuesday, 9 July 2013 10:05 AM  
**To:** Jayne Govan  
**Subject:** Unresolved issues

1. Long Service Leave grievance (since October last year)
2. Admissions/Position Description meeting
3. Melanie Main discrimination
4. Karen Doyle discrimination
5. Karen Doyle compensation for deactivation off Cascom
6. Melissa Watson redeployment
7. Sue Hay breach of privacy
8. Recall money still not paid
9. Admission clerks and Public Holidays
10. Cascom versus in house shifts
11. PSA casuals not given shifts over Agency staff

*Sue Hay*

Casualty Clerk

Emergency Department

Monash Clayton

HSU Victoria No. 1 Branch Delegate

t: 9594 2149|m: [REDACTED] e: [sue.hay@southernhealth.org.au](mailto:sue.hay@southernhealth.org.au)

---

**THIS E-MAIL IS CONFIDENTIAL.** If you have received this e-mail in error, please notify us by return e-mail and delete the document. If you are not the intended recipient you are hereby notified that any disclosure, copying, distribution or taking any action in reliance on the contents of this information is strictly prohibited and may be unlawful. Southern Health are not liable for the proper

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 12:49 PM  
**To:** Hala Salem  
**Subject:** FW: phone off

**From:** Sue Hay [mailto:sue.hay@aapt.net.au]  
**Sent:** Tuesday, 2 July 2013 9:12 AM  
**To:** Jayne Govan  
**Subject:** phone off

Hi Jayne

I'm going to be out of phone range until Thursday, can I please just ask you get Mel's and Karen's cases going and my breach of confidentiality. Can you also get in contact with Melissa Watson regarding her job claim.

Thanks  
Sad Sue

Message protected by MailGuard: e-mail anti-virus, anti-spam and content filtering.  
<http://www.mailguard.com.au/mg>

[Report this message as spam](#)



## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 12:54 PM  
**To:** Hala Salem  
**Subject:** FW: for election

**From:** Silvi Nuguid [<mailto:silvinuguid@hotmail.com>]  
**Sent:** Wednesday, 19 June 2013 9:17 AM  
**To:** Jayne Govan  
**Subject:** for election

hi jayne please advice as to when are we gonna have the new deligate ellections for the food services department also let us know via email any thing we need to know for the members that was the best thing you did saying it in the deligates meeting that it is best to start fresh and to wipe off all the Marco Balanoes people. to much crap in the kitchen with jelousness. i dont need to be a deligate as i know what to do if i have a proublem. but i will not turn my back on members who come to me for help that who iam. but i also need yr help to face the tuff management. and i will do any thing it takes to do that. by now you know who is upali,josie,melodina i dont need to spill it out but i will do any thing it takes to fight for my rights.as i have been a deligate in the past for 18 years, O'HS and have done my tranning and refresher coures and also have been involved in the Labour party. so i do have my experiences if they dont touch me then its ok. if they do then i have no other choice to touch them. these people are very jelous of me is because i can face management with no proublem and my spoken english is very good,and i know what iam talking about.if it them they will just go BLA BLA BLA. also i felt you are pissed of with bub and myself but we did what we have to do cos i really called you. starting from 7.30 am before you started the day. but i never heard from you i got all the calls on my mobile and my home no. any way lets move forwarded think of the future. and lets work together.

Regards  
silvi.

Message protected by MailGuard: e-mail anti-virus, anti-spam and content filtering.  
<http://www.mailguard.com.au/mg>

[Report this message as spam](#)

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 12:30 PM  
**To:** Hala Salem  
**Subject:** FW: Gordoncare

-----Original Message-----

**From:** Mary Thornton [mailto: [REDACTED]]  
**Sent:** Saturday, 13 July 2013 8:59 AM  
**To:** Jayne Govan  
**Cc:** 'tony stern'  
**Subject:** RE: Gordoncare

Hi Jayne

12 Months ago we brought the issue of how we were treated by Gordoncare to the Union . We keep receiving promises about how things are being followed through by yourselves. We keep paying our fees and do not get a constructive response .The group will be continuing to put our issue forward until we get a satisfactory outcome. This sort of selection of what issues unions take up or not is not your personal choice but a member's request. Regards Mary.

-----Original Message-----

**From:** Jayne Govan [mailto:Jayne.Govan@hsuVIC.asn.au]  
**Sent:** Monday, May 13, 2013 12:34 PM  
**To:** Mary Thornton  
**Subject:** RE: Gordoncare

Hi Mary,

Firstly I wish to apologise for the delay, yes I am still working for the union. I shall be following up on your entitlements this week and you shall have a response by early next week.

Kind Regards  
Jayne Govan  
Industrial Organiser  
Health Services Union Victoria Branch 1  
PH: [REDACTED]

-----Original Message-----

**From:** Mary Thornton [mailto: [REDACTED]]  
**Sent:** Monday, 13 May 2013 11:48 AM  
**To:** Jayne Govan  
**Subject:** FW: Gordoncare

Hi Jayne

Are you still working for the union?

Why are we not even getting a follow up phone call?

I will be e- mailing all my correspondence to Diana in a formal complaint if there is no response by the end of the week. It is now almost 12months since the Union were made aware of the closure of Gordoncare and even then we received almost no assistance as the delegates were worried about the elections. May I remind you that it is our fees that keep you all employed.

Regards Mary.

-----Original Message-----

From: Mary Thornton [mailto: [REDACTED]]  
Sent: Sunday, May 05, 2013 9:55 AM  
To: 'Jayne.govan@hsuvic.asn.au'  
Cc: 'tony stern'  
Subject: FW: Gordoncare

Hi Jayne

As a group we are wondering why it is taking so long for some-one to address our issue. We getting very fed up with waiting for a response. As I stated On many occasions the union continues to take our fees and we don't even get the courtesy of a response. At this stage the group are lokking at approaching the ACTU lodge a formal grievance .  
Regards Mary

-----Original Message-----

From: Mary Thornton [mailto: [REDACTED]]  
Sent: Thursday, April 25, 2013 7:30 PM  
( ): 'Jayne.govan@hsuvic.asn.au'  
Cc: 'tony stern'  
Subject: Gordoncare

Hi Jayne

I have been given your contact details as the person who is handling our Gordoncare issue.

I am concerned that it has taken several e-mails once again to be given another contact to deal with.

I hope that this is the last port of call . Please don't tell us that you have no details regarding our issue as we began this process in October last year and met with Dean in January this year . It has taken until now to be told that you are dealing with our issue .

Regards Mary

--  
Message protected by MailGuard: e-mail anti-virus, anti-spam and content filtering.<http://www.mailguard.com.au/mg>

Click here to report this message as spam:

<https://login.mailguard.com.au/report/1H9ciLkPKT/1FLQgqmE3PRD30hmo7B9MZ/0>

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 12:31 PM  
**To:** Hala Salem  
**Subject:** FW: Alfred Hospital

-----Original Message-----

**From:** Hala Salem On Behalf Of Diana Asmar  
**Sent:** Thursday, 11 July 2013 5:09 PM  
**To:** Jayne Govan  
**Subject:** FW: Alfred Hospital

FYI-

\*\*\*\*\*

Hala Salem | Executive Assistant | Health Service Union Victoria No. 1 Branch  
208-212 Park Street | South Melbourne | Melbourne 3205 [www.hsu.net.au](http://www.hsu.net.au) | [hala.salem@hsu.vic.asn.au](mailto:hala.salem@hsu.vic.asn.au) | Telephone:  
03 9341 3354 | Facsimile : 03 9341 3334

-----Original Message-----

**From:** myrella morrey [mailto: ]  
**Sent:** Wednesday, 10 July 2013 6:21 PM

**To:** Diana Asmar  
**Cc:** Leonie Flynn  
**Subject:** Alfred Hospital

Hi Diana. I am writing to you to inform you of my frustration and anger at the service given at the present time, both myself and my fellow members at the Alfred Pharmacy and Alfred hospital in general from the HSU. I have tried to contact my so called organizer, Miss Govan and yourself via phone messages to see where my department stands with the issues that are outstanding in my Department. The main issue is the employing of overseas Technicians in the Pharmacy Department and currently we stand at 50% UK technicians with 3 more starting this week. I first informed the HSU of this issue 3 months ago. Miss Govan has not contacted me to inform me as to what action (if any) she has taken to avail herself of the direction Alfred Pharmacy are taking in respect to this issue. We have not received any feed back from her as to where we stand with promotion in front of overseas staff and why Australian Technicians who apply for these positions are not being accepted in these roles. We now have a them and us atmosphere in our department that will eventually see disciplinary action taken because of the animosity it is causing within the Department. I have heard that Miss Govan has held Delegate Meetings today with firstly Spotless and then Alfred Delegates. I and several other Spotless and Alfred delegates were not informed of this meeting and as such have not had the opportunity to confront the so called Organizer for her lack of feed back. You said in your campaign for Election to the HSU that the buck would stop with you and if a member felt that they were not being represented in a manner that they as a paid up member should be,, they would only have to contact you and you would resolve the issue. I have contacted you and left a message and you have not fulfilled your election slogan. Today i spoke to the Delegates from the Alfred Supply Department and they informed me that every member in that area has signed a letter to the HSU indicating that they are resigning from the HSU due to a lack of service to the

members. I have been asked to hold a meeting of the HSU membership in the Alfred Pharmacy Department to canvass the same issue of resignation from the HSU and to see if we can join the Nurses Union or some other Union.

If you need to contact me please feel free to do so but i will hold my breath.

Myrella Morrey

--

Message protected by MailGuard: e-mail anti-virus, anti-spam and content filtering.<http://www.mailguard.com.au/mg>

Click here to report this message as spam:

<https://login.mailguard.com.au/report/1Hxbr4cvyZ/4483DTPTvVZZfXM5kir8QA/5.172>

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 12:53 PM  
**To:** Hala Salem  
**Subject:** FW: ED After Hours Admissions

**From:** Stephanie Houston [mailto:Stephanie.Houston@southernhealth.org.au]  
**Sent:** Friday, 21 June 2013 5:02 PM  
**To:** Jayne Govan  
**Subject:** RE: ED After Hours Admissions

Hi Jayne,

I am surprised my initial email went to your junk inbox folder. The deadline for comments on the position description will be extended to 5pm Tuesday 25 June.

I hope you have a nice weekend.

Kind regards,

**Stephanie Houston**

HR Business Partner | Human Resources Department | Monash Health  
t: 9594 2784 | m: 0408 856 666 | f: 9594 2578 | e: [stephanie.houston@southernhealth.org.au](mailto:stephanie.houston@southernhealth.org.au)  
Monash Health iCARE values: Integrity | compassion | accountability | respect | excellence |

**From:** Jayne Govan [mailto:Jayne.Govan@hsuvic.asn.au]  
**Sent:** Friday, 21 June 2013 3:07 PM  
**To:** Stephanie Houston  
**Cc:** Sue Hay  
**Subject:** RE: ED After Hours Admissions

Dear Stephanie,

I did not receive your email confirming the meeting, after receiving your email below i searched my email and it was in my Junk email folder. I did not respond to the invite Im sure that indicates that the email was not received.

In saying this Im disappointed that you would go forth with a meeting without a response from myself, and furthermore the HSU delegate/Monash Health employee Sue Hayes was not notified either. I find it very unprofessional to go ahead with a meeting and changes to position description, that was initiated by the union.

As discussed in the meeting that was with Ryan Willmott it was agreed that the union delegate and myself would nominate representatives from each shift in the emergency department.

I request that another meeting be organised to discuss the position descriptions.

On another matter the letter of complaint that was emailed to Fiona by Sue Haye, where confidentiality was breached needs to be discussed urgently.


Jayne Govan

**Industrial Organiser  
Health Services Union Victoria No. 1**

208–212 Park Street, South Melbourne, Victoria 3205

Telephone: **1800 331 974** | Facsimile: **03 9341 3334**

Email: [Jayne.govan@hsuVIC.asn.au](mailto:Jayne.govan@hsuVIC.asn.au) | Web: [www.hsuVIC.asn.au](http://www.hsuVIC.asn.au)

 Please consider the environment before printing this email

---

**From:** Stephanie Houston [Stephanie.Houston@southernhealth.org.au]  
**Sent:** Wednesday, 19 June 2013 5:15 PM  
**To:** Jayne Govan  
**Cc:** Nathan Murphy; Ian Heycox  
**Subject:** RE: ED After Hours Admissions

Dear Jayne,

On 29 May 2013, Monash Health attended the Fair Work Commission to discuss the HSU's concerns with the Emergency Department (ED) Clerks at Monash Medical Centre, Clayton performing the ED After Hours Admissions work. During the proceedings Deputy President Hamilton requested both parties meet to discuss the change and formally correspond to confirm the outcome of those discussions.

Consistent with Deputy President Hamilton's request Monash Health wrote to Nathan Murphy representing HSU confirming the change (the additional duties) and also inviting the union to attend a meeting to discuss the change on 5 June 2013 at our Clayton site. Unfortunately HSU failed without prior notice to attend the meeting. The next day the union advised there had been a mix up on their part regarding who would attend the meeting. Monash Health rescheduled the meeting for that afternoon to progress the discussion with the union. At this meeting, the workload and duties of the ED Clerks was raised by the union. You proposed a further meeting to discuss and update the current position description of the ED Clerks. Monash Health was receptive to this suggestion.

After a week of no contact or correspondence from the union, Ryan Willmott, Monash Health Employee Relations Consultant contacted Nathan Murphy on 13 June 2013 who confirmed the HSU were willing to attend a meeting to review the ED Clerks position description. On Friday 14 June, I emailed you confirming the scheduling of a meeting to discuss the position description for today, Wednesday 19 June. It had been earlier discussed that the HSU were to select an ED Clerk to participate and Monash Health would also nominate an ED Clerk.

Unfortunately again you did not attend the meeting. It is disappointing that you did not attend or advise of any difficulties on your part in attending the meeting.

In your un-notified absence and after consideration of whether to continue with the meeting, it was decided to proceed with reviewing the position description. Fiona Wilson (ED Clerical Team Leader), Kate Scholes (ED Clerk) and I took the opportunity to review the position description and specific role duties. The revised documents are attached to this email.

**Can I please request your urgent review of the attached document and provide comments by way of track changes on the document by email to me by 5pm, Monday 24 June 2013. Please be advised that following a review of any suggested changes by the union, the revised position description will take effect from 7am, Thursday 27 June.**

Kind regards,

**Stephanie Houston**  
HR Business Partner | Human Resources Department | Monash Health  
t: 9594 2784 | m: [REDACTED] | f: 9594 2578 | e: [stephanie.houston@southernhealth.org.au](mailto:stephanie.houston@southernhealth.org.au)  
Monash Health iCARE values: Integrity | compassion | accountability | respect | excellence |

**From:** Stephanie Houston  
**Sent:** Thursday, 13 June 2013 4:37 PM  
**To:** [jayne.govan@hsuVIC.asn.au](mailto:jayne.govan@hsuVIC.asn.au)  
**Cc:** Ryan Willmott; Nathan Murphy ([Nathan.Murphy@hsuVIC.asn.au](mailto:Nathan.Murphy@hsuVIC.asn.au))  
**Subject:** RE: ED Clerical staff

Hi Jayne,

Following on from the below email, I have scheduled a meeting for next Wednesday 19<sup>th</sup> June at 11am in the Corporate Meeting Room 1, Clayton.

The purpose of the meeting is to discuss the current position description of the ED Clerks at Clayton.

Please nominate a current ED Clerical staff member to be a part of the conversation and let them know of the scheduled meeting. Monash Health will nominate another.

Please find attached PD for discussion that also includes the breakdown of each role rotation.

If you have any questions let me know.

Kind regards,

**Stephanie Houston**

HR Business Partner | Human Resources Department | Monash Health  
t: 9594 2784 | m: [REDACTED] f: 9594 2578 | e: [stephanie.houston@southernhealth.org.au](mailto:stephanie.houston@southernhealth.org.au)  
Monash Health iCARE values: Integrity | compassion | accountability | respect | excellence |

---

**From:** Nathan Murphy [<mailto:Nathan.Murphy@hsuVIC.asn.au>]  
**Sent:** Thursday, 13 June 2013 11:22 AM  
**To:** Ryan Willmott  
**Cc:** Jayne Govan  
**Subject:** RE: Ed Clerical staff

ryan

As per our discussion on 6 June 2013, it was agreed that a meeting be held to discuss the position description of the clerical staff involved in the discussions.

The HSU affirms that it is amenable to these discussions. Organiser Jayne Govan will be dealing with the matter directly, but feel free to direct any enquiries through myself.

Therefore I confirm that the matter will continue to be held over with the Fair Work Commission.

Nathan Murphy  
Industrial Officer  
Health Services Union Victorian Branch

---

**From:** Ryan Willmott [<mailto:Ryan.Willmott@southernhealth.org.au>]  
**Sent:** Thursday, 13 June 2013 11:04 AM  
**To:** Nathan Murphy  
**Cc:** Stephanie Houston; Jayne Govan  
**Subject:** Ed Clerical staff

Hi Nathan.



Just a note to let you know that I await a letter in response to our meeting last week regarding the ED clerical staff.

I believe that we agreed to have a discussion concerning the PD's of the clerical staff and would seek to resolve the issues once confirming the responsibilities of the role.

Stephanie Houston and Fiona Wilson will be involved in this process; I assume this would also include Sue Hay and Jayne Govan. I suggest that the Union nominate one other employee to join the meeting and that the hospital nominates one to ensure that the process is balanced and we cover staff who perform the duties.

I am happy to discuss this with you further, should you feel the need.

Kind regards,

Ryan

**Ryan Willmott**

(Employee Relations Consultant | Human Resources Department | Monash Health

m: [REDACTED] | f: 9265 2785 | e: [ryan.willmott@southernhealth.org.au](mailto:ryan.willmott@southernhealth.org.au)

Monash Health iCARE values: Integrity | compassion | accountability | respect | excellence |

[www.monashhealth.org](http://www.monashhealth.org)

---

**THIS E-MAIL IS CONFIDENTIAL. If you have received this e-mail in error, please notify us by return e-mail and delete the document. If you are not the intended recipient you are hereby notified that any disclosure, copying, distribution or taking any action in reliance on the contents of this information is strictly prohibited and may be unlawful. Southern Health are not liable for the proper and complete transmission of the information contained in this communication or for any delay in its receipt.**

---

Message protected by MailGuard: e-mail anti-virus, anti-spam and content filtering.

<http://www.mailguard.com.au/mg>

[Report this message as spam](#)

Message protected by MailGuard: e-mail anti-virus, anti-spam and content filtering.

<http://www.mailguard.com.au/mg>

---

**THIS E-MAIL IS CONFIDENTIAL. If you have received this e-mail in error, please notify us by return e-mail and delete the document. If you are not the intended recipient you are hereby notified that any disclosure, copying, distribution or taking any action in reliance on the contents of this information is strictly prohibited and may be unlawful. Southern Health are not liable for the proper and complete transmission of the information contained in this communication or for any delay in its receipt.**

---

Message protected by MailGuard: e-mail anti-virus, anti-spam and content filtering.

<http://www.mailguard.com.au/mg>

## Hala Salem

---


**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 1:41 PM  
**To:** Hala Salem  
**Subject:** FW: Feedback

**From:** HSU National Office [mailto:[hsu@hsu.net.au](mailto:hsu@hsu.net.au)]  
**Sent:** Wednesday, 27 March 2013 7:10 PM  
**To:** Diana Asmar; Kimberley Kitching  
**Subject:** Fwd: Feedback

FYI

\*\*\*\*\*

Sent from the iPhone

Mark McLeay | HSU Senior National Industrial Officer | [markm@hsu.net.au](mailto:markm@hsu.net.au) | 02 8203 6062 | 

Begin forwarded message:

**From:** <[forms@OZISP-Zoidberg.ozisp.com.au](mailto:forms@OZISP-Zoidberg.ozisp.com.au)>  
**Date:** 27 March 2013 6:33:42 PM AEDT  
**To:** <[hsu@hsu.net.au](mailto:hsu@hsu.net.au)>, <[hsua@hsu.net.au](mailto:hsua@hsu.net.au)>, <[forms@OZISP-Zoidberg.ozisp.com.au](mailto:forms@OZISP-Zoidberg.ozisp.com.au)>, <[website@OZISP-Zoidberg.ozisp.com.au](mailto:website@OZISP-Zoidberg.ozisp.com.au)>, <[HSUA@OZISP-Zoidberg.ozisp.com.au](mailto:HSUA@OZISP-Zoidberg.ozisp.com.au)>, <[r@OZISP-Zoidberg.ozisp.com.au](mailto:r@OZISP-Zoidberg.ozisp.com.au)>  
**Subject:** Feedback

From: HSUA website forms <[hsua@hsu.net.au](mailto:hsua@hsu.net.au)>  
Subject: Feedback

-----  
Wed Mar 27 18:33:42 2013

formname: feedback

formtitle: Feedback

formmessage: Thanks for taking the time to send us your comments.

Name: Olga Kolarik

Phone: 

Email: 

Message: My colleague and I contacted the Victorian branch of HSU and asked Ms Diana Asmar for assistance with some very important and rather urgent work issues. Diana referred us to Ms Jayne Govan. They promised to obtain a Fair Work decision and assist us with the matter. It has been a couple of months and, apart from a short note in the beginning, we have not heard from Jayne or Diane since.

We contacted them via the email addressed they provided us with and made phone calls, and even wrote a complaint about lack of assistance and neither Diana nor Jayne contacted us back.

Diana Asmar is ignoring us, she is not returning our emails or phone calls and has no intention of doing anything for us.

Jayne Govan is also ignoring us and is not returning our emails or phone calls.

I have a bunch of correspondence Diana Asmar sent me (and obviously other union members) making all sorts of promises and asking us to trust her and vote for her.

I voted for Diana Asmar. She is now ignoring my request for assistance.  
I have heard what other union members said about this lady and her husband and I regret that I did not believe them. I am sure none of us know who to believe any more.  
My colleague and I are preparing to submit a complaint about Diana Asmar and ask for someone else to be appointed to assist us with this matter.  
Please contact me if you have a similar experience. We deserve to have people in the union who are not in their job just for personal gain but are prepared to help the members that voted for them.

I hope to hear from anyone about their experiences with the new management.

Is there a forum or anything where we can share of concerns?

Referer: <http://www.hsu.net.au/site/feedback.html>

Remote Host: [REDACTED]

Remote IP Address: [REDACTED]

HTTP User Agent: Mozilla/5.0 (compatible; MSIE 10.0; Windows NT 6.1; WOW64; Trident/6.0)

---

Message protected by MailGuard: e-mail anti-virus, anti-spam and content filtering.

<http://www.mailguard.com.au>

[Report this message as spam](#)

## Hala Salem

---

**From:** Diana Asmar  
**Sent:** Monday, 15 July 2013 1:40 PM  
**To:** Hala Salem  
**Subject:** FW: Urgent: Formal complaint

**From:** Hala Salem  
**Sent:** Thursday, 28 March 2013 11:22 AM  
**To:** Diana Asmar  
**Subject:** FW: Urgent: Formal complaint

FYI -



*Hala Salem*

**Personal Assistant**

**Health Services Union Victoria No. 1**

208–212 Park Street, South Melbourne, Victoria 3205

Telephone: (03) 9341 3354 | Facsimile: 03 9341 3334

Email: [hala.salem@hsuvic.asn.au](mailto:hala.salem@hsuvic.asn.au) | Web: [www.hsuvic.asn.au](http://www.hsuvic.asn.au)

**From:** Jayne Govan  
**Sent:** Thursday, 28 March 2013 11:18 AM  
**To:** Hala Salem  
**Subject:** RE: Urgent: Formal complaint

Yes he has 2 days ago

Sent from my GT-I9305T on the Telstra 4G network

----- Original message -----

**From:** Hala Salem <[Hala.Salem@hsuvic.asn.au](mailto:Hala.Salem@hsuvic.asn.au)>  
**Date:**  
**To:** Jayne Govan <[Jayne.Govan@hsuvic.asn.au](mailto:Jayne.Govan@hsuvic.asn.au)>  
**Cc:** Dean Sherriff <[Dean.Sherriff@hsuvic.asn.au](mailto:Dean.Sherriff@hsuvic.asn.au)>  
**Subject:** RE: Urgent: Formal complaint

Hi guys,

Just following up for Diana. Has this member been called?



Health Services Union  
Victorian Branch

*Hala Salem*

**Personal Assistant**

**Health Services Union Victoria No. 1**

208–212 Park Street, South Melbourne, Victoria 3205

Telephone: (03) 9341 3354 | Facsimile: 03 9341 3334

Email: [hala.salem@hsuvic.asn.au](mailto:hala.salem@hsuvic.asn.au) | Web: [www.hsuvic.asn.au](http://www.hsuvic.asn.au)

**From:** Jeanine Ghantous

**Sent:** Monday, 25 March 2013 4:03 PM

**To:** Jayne Govan

**Cc:** Dean Sherriff; Hala Salem; Diana Asmar

**Subject:** Urgent: Formal complaint

3.59pm

Needs a call from DIANA.

Richard Casper

Delegate at Anglesea at Fern Tree Gully.

Trying to get through to organiser Jayne. They have had enough and want to put in a formal complaint.



Health Services Union  
Victorian Branch

*Jeanine Ghantous*

**Administration**

**Health Services Union Victoria No. 1**

208–212 Park Street, South Melbourne, Victoria 3205

Telephone: 1800 331 974 | Facsimile: 03 9341 3334

Email: [Jeanine.ghantous@hsuvic.asn.au](mailto:Jeanine.ghantous@hsuvic.asn.au) | Web: [www.hsuvic.asn.au](http://www.hsuvic.asn.au)

Please consider the environment before printing this email